

# VETS 2 GWAC CAPABILITY STATEMENT



Innovative Management Concepts, Inc. (IMC) is a Department of Veterans Affairs (VA) Center for Verification and Evaluation (CVE)-verified Service-Disabled Veteran-Owned Small Business (SDVOSB) with a 27+ year history of successful performance on Federal contracts in the Departments of Defense, Energy, Transportation, Treasury and Veterans Affairs (VA). IMC has a DCAA approved rate structure for Cost Type contracts.



IMC provides the full range of required GSA VETS 2 IT and project solutions and services, including:

- **Data Management**
  - Cloud Computing Services, Data Architecture, Analysis and Design, Data Governance, Data Migration, Data Quality Management, Data Security Management, Data Warehousing and Business Intelligence Management, Document, Record and Content Management, and Network and Individual Storage Management.
- **Information and Communications Technology**
  - Collaboration Technology Services, Pv6 Implementation and Support Services, Telepresence and Video Services, Virtual Private Network (VPN), Virtualization Services, Voice over IP (VoIP) Services, and Wireless Services.
- **IT Operations and Maintenance**
  - Bring Your Own Device (BYOD) Support Services, Data Center Management, Email and File Server Management, IT Helpdesk / IT Support, IT Training, Mobile Device Management, PC Provisioning, and Server and Device Management IT Security.
  - Continuous Diagnostics and Mitigation, Continuous Security Monitoring Services, Identity Management and Access Management, Information Assurance, Intrusion Detection, IT Disaster Recovery Services, IT Security Incident Response, Network Security Monitoring, and Security Assessment Services/Vulnerability Analysis Services DR.
- **Software Development**
  - Mobile Application Development Services, Software Design, Software Maintenance, Software Programming, Software Testing, and Web Development
- **Systems Design**
  - Computer Systems Integration, Configuration Management, Information Management, and Network Infrastructure Design.
  - Office Automation Computer Systems Integration and Smart Buildings Systems Integration.
- **New and Emerging Technologies**
  - Software Defined Networks and Storage, Quantum Computing, Nanosensors, Internet of Nanothings, and Big Data.
- **IT Services-based Ancillary Support**
  - Administrative Support, IT Products, Server Racks, and Software Licenses.

*The breadth and depth of experience in our core service areas makes IMC a low-risk, high-reward choice for Federal IT contracts on the VETS 2 GWAC.*

## IMC DIFFERENTIATORS

- Our **International Standards Organization (ISO) certifications**: ISO 9001:2015 Quality Management, 20000:2011 IT Service Management, and 27001:2013 Information Security Management.
- We understand **IT best practices** and we have a large group of Project Management Institute-certified Project Management Professionals and experienced ITIL practitioners.
- Our **teaming relationships** with cloud service providers and CyrusOne provide a full range of cloud hosting and server virtualization capabilities and services.



IMC's **GSA VETS2 GWAC** number is 47QTCH18D0028 (current five-year period is 23 Feb. 2018 through 22 Feb. 2023 with a five-year option period that extends to 22 Feb. 2028).

## COMPANY INFORMATION

TIN: 54-1516173  
DUNS: 605691807  
CAGE Code: 06W5G

IMC's Primary NAICS codes are: 518210, 541511, 541512, 541513, and 541519. IMC is a qualified small business under these NAICS Codes. IMC's average annual revenue from 2014 to 2017 (three-year average for size declaration) was \$22.8M.

*For More Information:*

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## IMC'S IT EXPERIENCE – PRIME TASK ORDERS/CONTRACTS

	VETS 2 GWAC Task Areas							
	Data Management	Info & Comm. Mgmt.	IT O&M	IT Security	Software Dev.	Systems Design	New/Emerging Tech.	Ancillary Support
Enterprise-level onsite IT support for the <b>Department of Energy's Western Area Power Administration</b> headquarters and regional offices, including network administration, software development, systems design and integration, help desk support, LAN management, cybersecurity, web services, database and data management services, SCADA programming, and SharePoint services.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Consolidated Mail Outpatient Pharmacy (CMOP) systems integration support, automation controller support, and software development, modification, documentation, and support services for a network of automated pharmaceutical-dispensing medical device operations for the <b>Veterans Health Administration</b> .	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Technical Support for Cloud Security for the <b>Veterans Affairs Office of Cyber Security</b> , including cloud performance and security metrics, continuous monitoring, and incident response processes and procedures.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>				
Onsite IT support for the <b>Department of Transportation's Eastern Federal Lands Highway Division</b> , including project management, server administration, help desk support, GIS services, and website development and maintenance (web-based applications).	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
Multiple IT contracts for the <b>U.S. Department of Veterans Affairs Board of Veterans Appeals</b> , Office of Construction and Financial Management, Office of Information and Technology, Veterans Benefits Administration, and Veterans Health Administration. Projects include software sustainment, managed IT services, and IV&V work at headquarters and the Information Technology Centers.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
Onsite IT support for the <b>Defense Security Cooperation Agency</b> , including server and network administration, help desk support, SharePoint, and web services.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Onsite IT support for the <b>Walter Reed Army Institute of Research</b> , including project management, server and network administration, mobile support, and help desk support.		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>				
Data center infrastructure migration planning and execution support for the relocation and consolidation of data centers for the <b>U.S. Department of Treasury's Office of the Comptroller of the Currency</b> .	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>
Email-based help desk support, hosting, and server administration for the <b>U.S. Army's March2Success</b> website.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
Army Training Management System sustainment for the <b>Army Combined Arms Center – Training</b> at Fort Leavenworth.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>				
Technical Control Facility communications support and operations and maintenance support for the <b>Air Force Space Command</b> in Dahlgren, Virginia.		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>				
Intelligence analysis tool (TechWatch) development, support, cybersecurity, and training for the <b>Army National Ground Intelligence Center</b> .					<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>

### A HISTORY OF VETS GWAC SUCCESS

IMC is an experienced IT services and solutions provider with a successful history of strong performance with GWACs and contract vehicles. IMC was a consistent performer on the original VETS GWAC, winning 33 task orders since 2007 with a current value of \$110M and a total value estimated at \$140M by 2020. We have a strong team of partners (large, mid-sized, and small businesses) that include all socioeconomic designations. Find out more about IMC at [www.imcva.com](http://www.imcva.com) or contact our business development team.