

Job Description



Job Title:	Video Teleconferencing (VTC) Engineer (IMC0070)		
Location:	Arlington, VA	Travel Required:	Minimal
Level/Salary Range:		Position Type:	Full-Time
Date Posted:	06/11/19	Posting Expires:	When Filled
Mandatory Job Requirements:	<ul style="list-style-type: none"> • IAT Level II Certification • ITIL v3 Foundation Certification • All applicants must be U.S. Citizens and have a current DoD Secret clearance eligibility, day one and prior to entry on duty 		
Applications Accepted By:			
E-mail: Michelle Might, Corporate Recruiter, michelle.might@imcva.com Email Subject Line: Video Teleconferencing (VTC) Engineer – ARNG NCR DOIM			
Job Description			

In support of the Army National Guard (ARNG) National Capital Region (NCR) Directorate of Information Management (DOIM) contract, the candidate assists customers with connecting classified and unclassified point-to-point and multipoint Video Teleconferencing (VTC) services and audio conference services. The candidate performs specialized tasks in the operation, installation, configuration, and maintenance of CISCO-based systems. They will operate cameras and mix video sources (TRI-Caster) for conferences and record to DVD as needed. The candidate diagnoses and troubleshoots AV equipment failures and adjusts to ensure maximum effectiveness. They will also test and debug systems for quality assurance and acceptance by the customer and respond to email requests for all audio/video and VTC needs. The potential candidate must also be willing and able to work occasional out-of-hours and weekend shifts as needed.

Video Teleconferencing (VTC) Engineer responsibilities:

- Set up and install equipment such as microphones, sound speakers, video screens, projectors, video monitors, recording equipment, connecting wires and cables, sound and mixing boards (TRI-Caster) for events and functions such as promotions, meetings etc.
- Monitor audio feeds to ensure quality
- Monitor video feeds to ensure quality
- Engineer computer feeds to televisions
- Support preventative maintenance activities
- Maintain and troubleshoot VTC Infrastructure and associated equipment
- Maintain VTC calendars for scheduling of audio-visual resources
- Assist customers with point-to-point and multi-point VTC conference and audio conference sessions
- Assist customers with bridging for classified and unclassified point-to-point and multi-point VTC conference sessions, audio conference sessions and troubleshoot accordingly
- Other administrative duties, as assigned

Required Qualifications and Skills:

Note: These are mandatory items that all candidates must have when making application to IMC for this position. Please ensure that your submission addresses each of these requirement items. Candidates without these required elements will not be considered.



It is required that the Video Teleconferencing (VTC) Engineer have the qualifications and certifications listed below:

- IAT Level II Certification
- ITIL v3 Foundation Certification
- **All applicants must be U.S. Citizens and have a current DoD Secret clearance eligibility, day one and prior to entry on duty.**

Desired Qualifications and Skills:

It is desirable that the candidate has the following qualifications:

- ITIL v3 Intermediate Certification
- Experience working in a Government/Military environment
- Experience working with Remedy trouble ticket systems
- Four years of experience in related field
- VTC bridge support skills a plus
- Any associated VTC certifications is a plus

Background Information:

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