

# Job Description



<b>Job Title:</b>	<b>Senior System Analyst IMC0091</b>		
<b>Location:</b>	Residency restrictions do apply	<b>Travel Required:</b>	Up to 10%
<b>Level/Salary Range:</b>		<b>Position Type:</b>	Full time
<b>Date Posted:</b>	8/13/19	<b>Posting Expires:</b>	
<b>Mandatory Job Requirements:</b>	<ul style="list-style-type: none"> <li>• <b>This position requires the ability to obtain a VA designated High-Risk Background Investigation (BI)</b></li> </ul>		
<b>Applications Accepted By:</b>			
<b>E-mail:</b> Michelle Might, Corporate Recruiter, <a href="mailto:michelle.might@imcva.com">michelle.might@imcva.com</a> <b>Email Subject Line:</b> System Analyst			
<b>Job Description</b>			

Innovative Management Concepts (IMC) is supporting the Department of Veterans Affairs Consolidated Mail Outpatient Pharmacy sustainment and modernization. The CMOP is a network of seven (7) highly-automated production facilities which employ a mixture of robotic devices, conveyor systems, and human factors to accurately fill and ship nearly 117,000 prescriptions per day for healthcare beneficiaries including our nation’s Veterans, active duty service members, and patients eligible for care through Indian Health Service (IHS).

**SCOPE:** The System Analyst directs, and coordinates activities required for development and/or maintenance of assigned systems to ensure effective and efficient processing of a wide variety of clinical and business related information. They analyze systems, procedural, and user problems; develop, test, troubleshoot, and implement solutions to ensure maximum productivity. The System Analyst writes documentation to describe program development, logic, coding and corrections, as well as manuals for users to describe operating procedures.

- Develops functional specifications for new applications or enhancements to existing applications.
- Investigate user problems and needs, identify their source, and determine possible solutions.
- Analyze user project proposals to include identifying potential problem areas and recommend optimum approaches for project path.
- Participate in the development, implementation, installation, and testing of applications software.
- Document programming problems and resolutions for future reference.
- Possesses the ability to adapt quickly to many functional environments and ability to analyze and solve complex problems.
- Demonstrates strong oral and written communications skills and maintain an overall knowledge of the Software Development Lifecycle and common programming tools.

**Responsibilities:**

- The candidate will be responsible for the provision of software design and development services in support of maintenance, enhancements and modernization of the CMOP.
- facilities. The software is responsible order management, inventory control, fulfilling activities and the interfaces with the equipment on the automation floor.
- The candidate should have the ability to quickly learn new pharmaceutical production floor technologies, including, control software development tools, sensors and automatic identification equipment and process control equipment.



- Responsibilities create and maintain project plans for all assigned projects in Microsoft Project and Team Foundation Server.
- The candidate should have the ability to adequately document designs, coded solutions and systems.
- The candidate should have the ability to identify, document and communicate complex requirements across systems.
- The candidate should have the ability to prepare high-level work flows, functional specifications, flow diagrams and use cases if needed.
- The candidate will support development teams in obtaining clarification of requirements/features from the customer in a timely manner.
- The candidate should have the ability to analyze business requirements to identify/suggest feature requirements, develop user stories, assist in identify and documenting the scope of work and any decision flows.
- Be involved in analyses and the investigation of related applications engineering tasks and prepares design specifications, analysis, and recommendations.
- Works closely with other teams, support organizations, program and product management.
- Interact with senior management and other engineers. Interaction normally involves matters between functional and technical areas.
- Assist in deployments

### **Basic Required Qualifications and Skills:**

*Note: These are mandatory items that all candidates must have when making application to IMC for this position. Please ensure that your submission addresses each of these requirement items. Candidates without these required elements will not be considered.*

- Bachelor's degree in computer science, information technologies or equivalent and 8+ years of experience, ideally 2+ years of experience in the field of industrial process automation similar to that in the CMOP.
- Experience developing systems in the Microsoft environment using Microsoft's development environments in a real-time is required.
- History in Agile development/support
- Proven experience in developing and supporting large development initiatives that are similar in scope and complexity to the VA's CMOP.
- **This position requires the ability to obtain a VA designated High-Risk Background Investigation (BI)**

Requires experience with:

- Information systems development
- Project management
- Visual Studio 2015
- Windows Development

### **Residency Requirement:**

**\*\*Work is onsite for three days a week at one of the following locations,  
with two days remote work allowed. \*\***



**CMOP locations**

- Leavenworth, KS
- Tucson, AZ
- Hines, IL
- Charleston, SC
- Murfreesboro, TN
- Chelmsford, MA
- Dallas, TX

**Desired Qualifications and Skills:**

- Experience with Microsoft Project 2016+
- Previous experience in healthcare delivery system
- SQL Server 2012/2014
- Microsoft Team Foundation Server (TFS) 2015/2017

**Background Information:**

*Innovative Management Concepts, Inc. (IMC), a Service-Disabled, Veteran-Owned Small Business, provides a broad range of information technology services to government and commercial clients. Since its founding in 1989, IMC has offered solutions and expertise in: IT operations and maintenance, cyber security, systems and network engineering and support services, cloud/hosting services, software engineering and development, website services, software quality assurance and testing (including IV&V), and project management. IMC is certified in International Organization for Standardization (ISO) 9001:2015 Quality Management, ISO 27000:2013 Information Technology Security Management, and ISO 20000:2011 Information Technology Service Management. As a Service-Disabled Veteran-Owned Small Business, IMC places a special emphasis on recruiting and hiring veterans. Find out more about IMC at [www.imcva.com](http://www.imcva.com).*

*We are an equal opportunity employer and all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, protected veteran status, or any other characteristic protected by law.*