

Job Description



Job Title:	Programmer, Software and Application Developer		
Location(s):	Lakewood, CO; Loveland, CO; Phoenix, AZ; Folsom, CA; Billings, MT; Watertown, ND	Travel Required:	Minimal
Level/Salary Range:		Position Type:	Full-Time
Date Posted:	4/4/19	Posting Expires:	N/A
Mandatory Job Requirements:	Must be willing and able to complete a DoE background investigation for the position.		
Applications Accepted By:			
E-mail: Michelle Might, Corporate Recruiter, michelle.might@imcva.com Email Subject Line: Programmer, Software and Application Developer – WAPA			
Job Description			

The role of the programmer/software and application developer is to support, administer, monitor, release and operate all Pre and Post Production applications within the Western Area Power Administration (WAPA). This includes supporting WAPA business-critical applications, delivering the ongoing application release cycle changes, and on-boarding new applications meeting the growing demands of the business. Typical duties can also include:

- capturing user requirements;
- performing application troubleshooting and data modeling, testing, quality assurance, software configuration management, design, and program documentation;
- build and deploy, implementation; and
- maintaining interoperability/integration between systems.

Systems supported include both commercial-off-the-shelf (COTS) and custom applications.

Responsibilities:

- Carry out daily morning and evening checks for all the critical applications and provide a summary report for the IT operations.
- Effectively managing all the major production incidents, taking complete ownership towards the closure of the incident. Ensuring regular updates are provided for issues and liaising with the relevant support teams to ensure minimal downtime/disruption.
- Service request fulfillment.
- Problem management.
- Deploy application code on all the production and pre-production environments across the various Western applications based on the release schedule. This includes managing all the business communications and post release environment availability.
- Build and maintain day-to-day working relationships with the business community to increase customer knowledge, capability and system satisfaction within the WAPA Business and IT community to maintain and improve the services offered by the support function.



- Building strong knowledge management repository across the applications within the team ensuring all the operational, application support handover and process documents are maintained up to date.
- Proactively identify application improvements on the areas of performance, availability and automation of the repetitive tasks which saves the overall cost and time.
- Managing application releases to production within a schedule coordinated with product owner and/or Federal managers.
- Ensuring application releases applied to production follow WAPA software configuration management processes and procedures.
- Providing ongoing IT support services for WAPA's COTS and custom-developed applications.
- Providing support for installation, upgrade, and removal of COTS and custom-developed software.
- Working with IT, functional staff, and Federal managers on requirements definition and design.
- Providing required data into other automated administrative systems to meet management reporting requirements.
- Communicating plans and status of projects and tasks as requested by project managers.
- Create training materials and present a variety of trainings and seminars to small groups enabling them to better utilize application collaboration tools.
- Work with project teams in definition of requirements for integration strategies of their projects into the enterprise architecture.
- Work with cross functional teams in support of existing or future software products.
- Conduct design and code walk-throughs with developers.

Required Qualifications and Skills:

Note: These are mandatory items that all candidates must have when making application to IMC for this position. Please ensure that your submission addresses each of these requirement items. Candidates without these required elements will not be considered.

- Hands-on experience in the implementation and ongoing management of energy-based applications and associated interface.
- Knowledge and understanding of the energy industry.
- 3+ years of enterprise technical support experience.
- Versatility in supporting applications that work within Windows and Linux environments – maintaining, administering, updating, patching.
- Proficiency working with and troubleshooting relational databases (SQL, MySQL, Oracle, etc.)
- Experience in supporting power billing, portals, TIBCO integration, Business Objects and other tools.
- **Must be willing and able to complete a DoE background investigation for the position.**

Background Information

Innovative Management Concepts, Inc. (IMC), a [Service-Disabled Veteran-Owned Small Business](#), provides systems engineering and information technology services to government and commercial clients. As a Service-Disabled Veteran-Owned Small Business, IMC places a special emphasis on recruiting and hiring veterans. Since its founding in 1989, IMC has offered expertise in: software development, verification, and validation; technology and project forecasting; continuous feedback and organizational communications; training systems; IT architectures; and website development, maintenance, and help desk support. Find out more about IMC at www.imcva.com.

IMC is an Equal Opportunity Employer